



**Press release
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Liberty Electric Cars launches Liberty E-Care, the after sales support for electric vehicles

Liberty Electric Cars, the clean technology company which is designing, engineering and manufacturing leading-edge electric vehicle technologies has **introduced a pioneering after sales support programme for the increasing number of electric vehicles (EVs)** on European roads.

Recognising the special skills, knowledge and equipment required to service and support EVs, **Liberty E-Care has been created to provide independent, highly qualified advice to businesses and individuals with electric vehicles.** Highly skilled engineers equipped with new and unique diagnostic tools, experience in safe intervention for high voltage systems and access to the right parts to affect quality repairs can provide a host of background information on the impact of charging types and cycles on battery life, the effect of temperature on vehicle performance, the cost of replacement parts, likely failure issues, repair costs and time, conversion programmes, and residual values.

In Liberty's fully equipped Coventry and London workshops, the **Liberty's E-Care team can carry out all major servicing and repair work on electric vehicles whether the customer requires a full service, fault diagnostics or mechanical repairs.** In addition, **Liberty carry stocks of and are able to source a comprehensive range of parts and accessories to help maintain and customise vehicles by using genuine original equipment parts,** to ensure the vehicle remains in top condition and maintains its value. The fully mobile support engineers can assist EV owners at the roadside regardless of the time or location! Equipped with highly experienced staff and the latest diagnostic tools the E-Care Engineers are able to have the vehicle running again in most cases by the roadside. For the more extreme cases of vehicle failure or damage, Liberty can transport the vehicle to the fully equipped Coventry or London workshop where the more bespoke replacement parts can be fitted, and then delivered back to the customer.

The Liberty E-Care team was created from the merger of the Liberty Electric Car support team and the Modec Service operation, which collectively had over 250 electric vehicles in the market across Europe. The combined team has **over 200 man years of experience in automotive**



engineering, and 70 man years specifically in the EV sector. This unmatched level of knowledge and experience equips the team to supply the very highest level of service and support for all types of Electric Vehicles.

Speaking at the launch of the Liberty E-Care programme, Barry Shrier, CEO of Liberty Electric Cars, said: "Our knowledge and expertise in automotive engineering and electric vehicles is unmatched and we're pleased to offer the very highest level of service and support for all types of electric vehicles. We have already had a certain number of customers like Speedy and Refurb-a-sash sign up for Liberty E-Care and we're receiving enquiries from leasing and rental companies, finance houses and many other businesses."



Speedy joined the Liberty E-Care support programme to get qualified service for their fleet of electric vehicles.

Electric vehicle owners can also benefit from the expertise of the Liberty Electric Cars team by joining the **Liberty E-Care membership support programme - The Liberty E-Care Service Club**. For an annual fee, members receive technical support via a telephone hotline, free software updates, discounted parts and, should a call out to where the member is located be required, the usual call out fee is waived.

Contact

Liberty Electric Cars

The Oxford Science Park

Oxford, OX4 4GA, UK

Petra Beitzl - petra.beitzl@liberty-ecars.com

Media Enquiries: Eventageous PR Ltd



Tel: 01452 260063

rebecca@eventspr.co.uk

About Liberty Electric Cars

Liberty Electric Cars is a clean technology company based in Coventry, which is designing, engineering and manufacturing leading-edge electric vehicle technologies to serve growing demand for zero-emission transport solutions in markets around the world. Its experienced highly skilled engineers count some 200 man years of automotive engineering experience and in particular 70 man years of experience in EV technology. They have created EVs that have driven over 2,500,000 miles - the greatest distance and thus one of the best experience of any electric vehicle team in the world. Liberty's innovative, patent-protected new electric vehicle drivetrain technologies can be employed in a wide variety of vehicle platforms (trucks, buses, 4x4s, SUVs, MPVs, pick up trucks). The company's engineering activity known as "Liberty E-Tech" has been consolidated into its new Innovation & Customer Support Centre based in Coventry. In addition, Liberty Electric Cars has created a support and maintenance programme, "Liberty E-Care", to provide a high level of after sales service to EV customers globally.

Liberty Electric Cars has demonstrated its technical superiority in EV platform technology with the launch of its flagship product, the Liberty E-Range. This is the world's first pure electric, luxury 4x4 that has a range of 200 miles on a single charge – this is the upper end of the range that any current EV is able to achieve.